

Community Choice Credit Union opens its 23rd statewide member center in Farmington Hills

Farmington Hills, Mich., March 15, 2023 – Building upon its more than 118,000 members around the state of Michigan, Community Choice Credit Union is opening its 23rd member center on Monday, March 20 at 37600 12 Mile Road in Farmington Hills.

The new, member center will feature an open-concept layout, ideal for fostering member relationships. It will include self-service technologies for members who do not need the services of a Community Choice team member to support a transaction. Other state-of-the-art technologies are also included.

Members will also benefit from comfortable member center chairs when meeting with Community Choice Personal Advisors, and a free coffee bar. It is all part of the credit union's effort to curate every detail of its member centers to exceed member needs. According to Member Center Manager Shadonna Rawls:

“We have been fortunate to see an increasing number of members throughout Metro Detroit in recent years and this was an ideal location for us to further expand our presence,” said Rawls, one of six team members at the 12 Mile location, with [two additional hires planned](#). “Our team is excited to help members in this part of Oakland Community achieve the good life from a financial perspective.”

Community Choice purchased the property in 2022, the site of a former Huntington Bank branch location. Its headquarters are located on Northwestern Highway in Farmington Hills just north of 13 Mile Road.

Additional amenities of the new Farmington Hills Member Center include:

- 24-hour walk-up ATM
- Coin machine for members use free of charge
- 24-hour deposit drop box on the building's exterior, ideal for businesses in need of after-hours service
- Ample space for discussing personal and business transactions or to sit down and discuss financial advice or advanced account services
- Coming this summer: Interactive teller machines (ITMs) that allows members to chat with an advisor on camera

More information will be provided in the weeks ahead on an official grand opening and any ribbon-cutting activities. The 12 Mile Road location will host member events and activities at various points throughout the year. Learn more by visiting www.communitychoice.com.