



**DEBIT CARD TRANSACTION DISPUTE FORM
UNAUTHORIZED/FRAUDULENT TRANSACTION**

Do not use for PIN-based transactions

Debit Card Account # _____ Cardholder Name _____
(16 Digit Card Number Only)

Member Account Number: _____

The listed card is currently: Lost/Stolen In my possession

If lost/stolen, date the loss/theft was discovered: ____/____/____

If lost/stolen, date reported to CCCU: ____/____/____

Disputed Amount \$ _____ International Fee Amount \$ _____ Transaction Post Date ____/____/____

Merchant Name _____

Disputing more than one item? Yes No

If Yes, then this is number ____ of ____ (e.g. 1 of 3) **LIST ONLY ONE TRANSACTION PER FORM**

I did not authorize this charge - I certify that I did not authorize or participate in this transaction with the above-mentioned merchant, nor did I authorize anyone else to use my card.

To use this option, your card **must** be closed before submitting this form. To cancel your card, or to report it as lost/stolen, please visit the nearest member center or call **1-877-243-2528** during business hours or **1-888-918-7842** outside of business hours.

- If this was for a hotel room, did you request a reservation? No Yes
If Yes, this is **not** an unauthorized charge. You must call the merchant and attempt to resolve the dispute. If you received a cancellation number for a reservation, please utilize the Merchant Dispute form.

SIGNATURE REQUIRED _____ **DATE** ____/____/____

FAX 248.785.5107 ♦ PHONE 877.243.2528